

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/25/2013
FORM APPROVED
OMB NO. 0938-0391

45th 9/10/13

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 445415	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 07/24/2013
NAME OF PROVIDER OR SUPPLIER NHC HEALTHCARE, FARRAGUT			STREET ADDRESS, CITY, STATE, ZIP CODE 120 CAVETT HILL LANE KNOXVILLE, TN 37922		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 000	INITIAL COMMENTS During the annual recertification survey conducted on July 22-24, 2013, at NHC Healthcare - Farragut, no deficiencies were cited in relation to complaint #31996 under 42 CFR PART 482.13, Requirements for Long Term Care. 483.30(e) POSTED NURSE STAFFING INFORMATION	F 000		8/16/13	
F 356 SS=D	The facility must post the following information on a daily basis: o Facility name. o The current date. o The total number and the actual hours worked by the following categories of licensed and unlicensed nursing staff directly responsible for resident care per shift: - Registered nurses. - Licensed practical nurses or licensed vocational nurses (as defined under State law). - Certified nurse aides. o Resident census. The facility must post the nurse staffing data specified above on a daily basis at the beginning of each shift. Data must be posted as follows: o Clear and readable format. o In a prominent place readily accessible to residents and visitors. The facility must, upon oral or written request, make nurse staffing data available to the public for review at a cost not to exceed the community standard. The facility must maintain the posted daily nurse staffing data for a minimum of 18 months, or as required by State law, whichever is greater.	F 356	1. On July 22, 2013, the required nurse staffing data was posted. No residents were affected for this deficiency. 2. No adverse outcomes to patients were found related to not having the required nurse staffing posted at the beginning of the shift. 3. Each clinical coordinator/charge nurse will post the required staffing data at the beginning of their shift. 4. The DON and ADON will monitor on a periodic bases, to ensure the deficient practice will not recur.		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

[Signature]

Administrator

8/7/13

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

AUG 09 2013

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NAME OF PROVIDER OR SUPPLIER

NHC HEALTHCARE, FARRAGUT

STREET ADDRESS, CITY, STATE, ZIP CODE

**120 CAVETT HILL LANE
KNOXVILLE, TN 37922**

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F 356	<p>Continued From page 1</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation and interview, the facility failed to post accurate nurse staffing information as required.</p> <p>The findings included:</p> <p>Observation on July 22, 2013, at 8:35 a.m., at the first floor nurse's station, revealed the staffing information posted did not accurately reflect the nursing staff on duty for the current day. Observation of the posted staffing revealed, the staffing information posted was the staff scheduled for Friday, July 19, 2013, and had not been updated to reflect current nursing staff in the facility on July 22, 2013.</p> <p>Interview with Registered Nurse #1 at the time of the observation on July 22, 2013, confirmed the staffing information did not reflect the current nursing staff present; and confirmed the facility failed to post accurate staffing.</p>	F 356		

AUG 09 2013